



Orange County Community Action Low-Income Home Energy Assistance Program (LIHEAP)



LIHEAP is a federally-funded program, providing financial assistance to low-income households in meeting the costs of home heating and cooling for Orange County residents.

To be eligible for LIHEAP, a household size 1-8 cannot exceed 60% of the State Median Income. This represents a gross income of \$58,823 per year for a household of four. A household size 9-20 may not exceed 150% of the Federal Poverty Guidelines. This represents a gross income of \$87,150 for a household of nine.

Due to funding limitations, only Orange County residents with a past due bill or a service disconnection notice, who have not received LIHEAP assistance in the last 6 months can submit online applications at www.ocfl.net. Applications will be available Monday through Wednesday from 8:00 a.m. to 12:00 p.m. according to funding availability. Phone lines are open to provide general program information from 8:30 a.m. until 12:00 p.m. Monday to Friday at (407) 836-7429.

This Low-Income Home Energy Assistance Program is supported by the Florida Department of Commerce and the U. S. Department of Health and Human Services as a part of an award totaling \$5,187,011 with an additional 11% financed from Orange County Government.

Required Documents to apply for assistance:

- Current photo identification for all household members
(Birth Certificates for individuals without photo identification)
- Proof of Social Security Numbers for all household members
(preferred Social Security Cards)
- Proof of income for all household members
- Current past due utility bill
- Current Utility Reimbursement information for Section 8 and/or Public Housing
- Current Lease if renting

LIHEAP Home Energy Credit



This assistance helps eligible households in meeting the costs of home energy.

One benefit per rolling calendar year

Example: If a client receives a Home Energy benefit on April 7, 2023, that client will not be eligible for another Home Energy benefit before April 8, 2024.

Benefits range from \$400 to \$1,350

LIHEAP Crisis Assistance

This benefit can be used to pay past due electric and gas bills, deposits, and reconnections

Two benefits per LIHEAP Fiscal Year

Cooling Season - April 1 - September 30

AND

Heating Season – October 1 – March 31

Gas bills can be paid in the Heating Season only if the gas was used to heat the home.



Benefit - \$750 maximum per Season

Note - Seniors 60 years or older can apply for LIHEAP and/or the Elderly Home Assistance Program (EHEAP). Please contact the Osceola Council on Aging @ (407) 846-8532.

Weather-Related Conditions Assistance

This is used upon declaration or order by the Florida Department of Economic Opportunity, Governor or President, that a crisis or emergency exists due to weather – related conditions.

